



*Goodness forever!*

# Quality Policy

Lulu Product Development Department understands, accepts and implements the need to maintain highest quality standards in all walks of its production process and takes pride in presenting the company's utmost commitment and dedication in bringing satisfaction to our loyal customers by adhering to the same.

The management takes pride in having under its wings a truly competent and qualified team of talents who will be working relentlessly to ensure customer satisfaction through measurable objectives thereby implementing the organization's aspirations and vision. The management's policy is committed to operate at highest standards consistently keeping in mind constant evaluation, analysis and annual reviews.

## **Lulu Product Development Department adheres to the following policy measures to ensure the same:**

1. To identify the root causes of non-conformities and eliminate them through constant monitoring and analysis with our professional Quality Management System.
2. Calculating, identifying and correcting business related risks way ahead to keep the casualties under check.
3. Understand, respect and adhere to the applicable local rules and regulations.
4. Stay totally committed and steadfast in catering to our customer's satisfaction and contentment on time.
5. While working towards meeting our quality standards we do strive consistently to measure our achievement as well as improvise and improve upon them time and again.
6. As a growing organization with multi level operations we consider each one of our links from suppliers, staff, agencies and our customers as part of this process and keeps them well informed of our stringent quality measures and demand that our entire chain of operations follow and meet the quality measures that we commit ourselves to.
7. We challenge ourselves and innovate constantly to bring about solutions to improve and align our delivery with our customer's rising demands and have achieved the same through mutual understanding over the ages.
8. We manage to integrate project resources rapidly and effectively by offering diverse platforms that team up as one and work towards a common goal while adhering to our company quality policies.

  
Product Development Manager  
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